



**VISTER IC-2000**

**Inverter/Charger**

**User's Manual**

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## IMPORTANT SAFETY INSTRUCTIONS

 **Warning:** Before using the VISTER IC-2000 inverter/charger, read and save these safety instructions.

### GENERAL SAFETY PRECAUTIONS

- ♦ VISTER IC-2000 inverter/charger should only be used on the appropriate output voltage systems. Please refer to the specifications for more details. Improper use could cause the battery to explode, resulting in fire, personal injury, and damage to the inverter/charger.
- ♦ AC power supply to the charger should always include an equipment-grounding conductor. Never use a two blade to three-blade plug adapter or an extension cord with a male plug having only two blades. Always use an AC receptacle with a three-blade outlet and an extension cord with a three-blade male plug.
- ♦ Always unplug or turn off the AC power supply at the main distribution panel when working on the VISTER IC-2000. Avoid working on or connecting power to the inverter/charger with wet hands or under wet conditions.
- ♦ Do not install the VISTER IC-2000 in a zero-clearance compartment. Overheating may result.
- ♦ To avoid risk of fire and electrical shock, make sure that existing wiring is in good electrical condition, and that wire size is not undersized. Do not operate the VISTER IC-2000 with damaged or substandard wiring.
- ♦ Even when the VISTER IC-2000 has been completely disconnected, there can still be deadly voltages present at the output terminals. To remove these voltages, you must switch the unit on with the on/off switch. After one minute, the residual voltage will be discharged and any work can now be safely carried out.
- ♦ Under certain conditions your HDM product or a connected generator can start automatically. While working on an electrical installation, you must ensure that these appliances are disconnected before commencing any work. Also, the AC power source to the charger must be disconnected when working on the charger, to avoid sparks.

### PRECAUTIONS WHEN WORKING WITH BATTERIES

- ♦ While working on batteries, there should always be a second person close to you or within your voice range, in case help is needed.
- ♦ Plenty of fresh water and soap must be at hand, so that in case of acid coming in contact with skin, eyes or clothes, the relevant areas can be thoroughly washed. If acid comes into contact with the eyes, you must thoroughly wash the eyes with cold running water for at least 15 minutes. It is recommended that you immediately consult a medical doctor.
- ♦ Baking powder neutralizes battery acid electrolyte. Always keep some near your batteries.
- ♦ Open flames, matches, smoking materials or other means of ignition should not be used in vicinity of battery or engine.
- ♦ Never charge frozen batteries.
- ♦ Do not drop a metal tool onto the battery. The resulting spark or short circuit on the battery or other electrical part may cause an explosion. The battery's cover or a temporary cover of non-conductive material should be placed over the battery when working near it to prevent sparks.
- ♦ Remove personal metal items, such as jewelry and watches when working with a lead acid battery. A lead acid battery produces a short circuit current high enough to weld a ring or the like to metal, causing a severe burn.

## INSTALLATION PRECAUTIONS

- ⚠ Warning:** Operation of the VISTER IC-2000 inverter/charger without a proper ground connection may result in an electrical safety hazard.
- ⚠ Warning:** To reduce the risk of electrical shock, make sure the remote switch is in the off position and disconnect both DC (battery) and AC (shorepower) power from the unit before performing electrical work on the system.
- ⚠ Note:** Always connect VISTER IC-2000 to the battery first. This will allow the unit to initialize properly.
- ⚠ Caution:** VISTER IC-2000 is a non-isolated modified sine-wave inverter. Connecting (-) Negative DC and AC Output Neutral to Chassis Ground simultaneously will cause internal short circuit and damage the inverter.

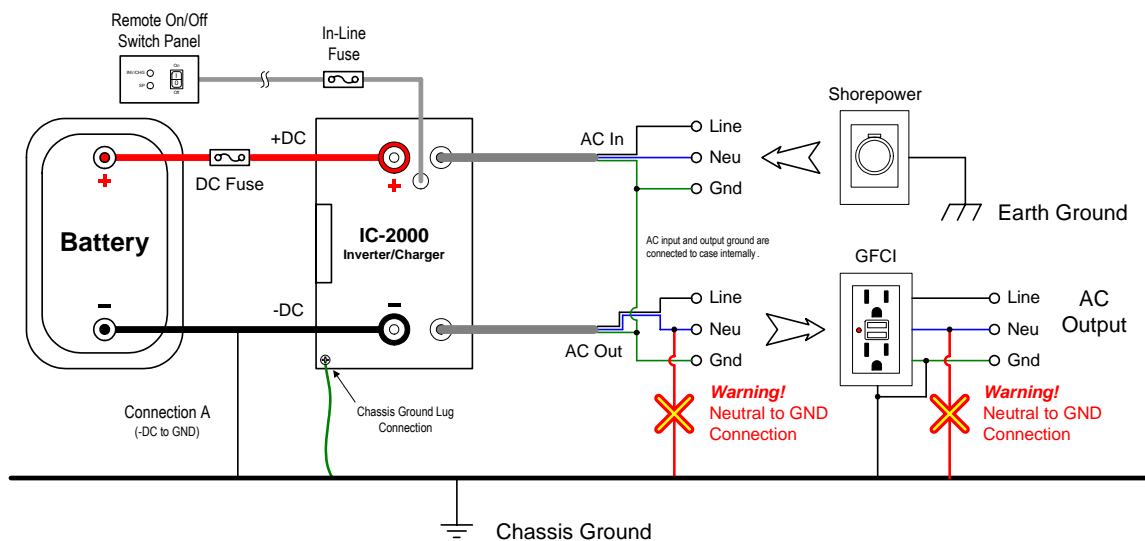
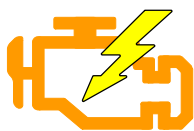


Figure A – Incorrect System Grounding Configuration

## LOAD DUMP WARNING



Engine Running



Battery Disconnect Switch

- ⚠ Warning:** When engine is running, DO NOT activate the battery disconnect switch. Disconnecting the batteries while the engine is running will cause a load dump surge from the alternator which will damage the inverter and/or the electrical system.

## I. INTRODUCTION

HDM's VISTER IC-2000 inverter/charger is your complete power supply system on the road. This single product uses battery power to run onboard appliances and electronics, and then rapidly and cleanly charges your batteries when docked. The battery charger's pulse charging technology extends battery life and reduces battery charge time, while the inverter's high surge capacity handles demanding loads. An automatic transfer switch allows the power source to shift seamlessly between the batteries and shorepower. Watertight and economical, the VISTER IC-2000 is a cleaner alternative to the APU and other diesel based power systems.

### Feature

- ◆ High Density
- ◆ Waterproof
- ◆ Extruded Aluminum Case Construction
- ◆ Dimensions of a Group 31 Battery
- ◆ Appropriate for Wet and AGM Batteries
- ◆ Remote On/Off Switch
- ◆ LED Status Indicators
- ◆ Automatic Transfer Switch
- ◆ Replaceable External Waterproof Fan

### Inverter

- ◆ 2000W Non-Isolated Inverter
- ◆ Modified Sine-Wave
- ◆ High Surge Capacity
- ◆ Power Limiting
- ◆ Input Reverse Polarity Protection
- ◆ Input Low Voltage Protection
- ◆ Input Overvoltage Protection
- ◆ Output Short Circuit Protection
- ◆ Output Overvoltage Protection
- ◆ High Temperature Protection
- ◆ Auto-Recovery Function
- ◆ Sleep Mode

### Charger

- ◆ 40A<sub>DC</sub> Isolated Charger
- ◆ Patented Pulse Charging Algorithm
- ◆ AC Input Surge Protection
- ◆ Standby Mode
- ◆ Auto-Restart Mode
- ◆ Overvoltage Protection
- ◆ Short Circuit Protection
- ◆ Current Limiting
- ◆ Overload Protection
- ◆ Temperature Derated Charge
- ◆ DC Low Voltage With Timed Charging
- ◆ Auto Maintenance Mode

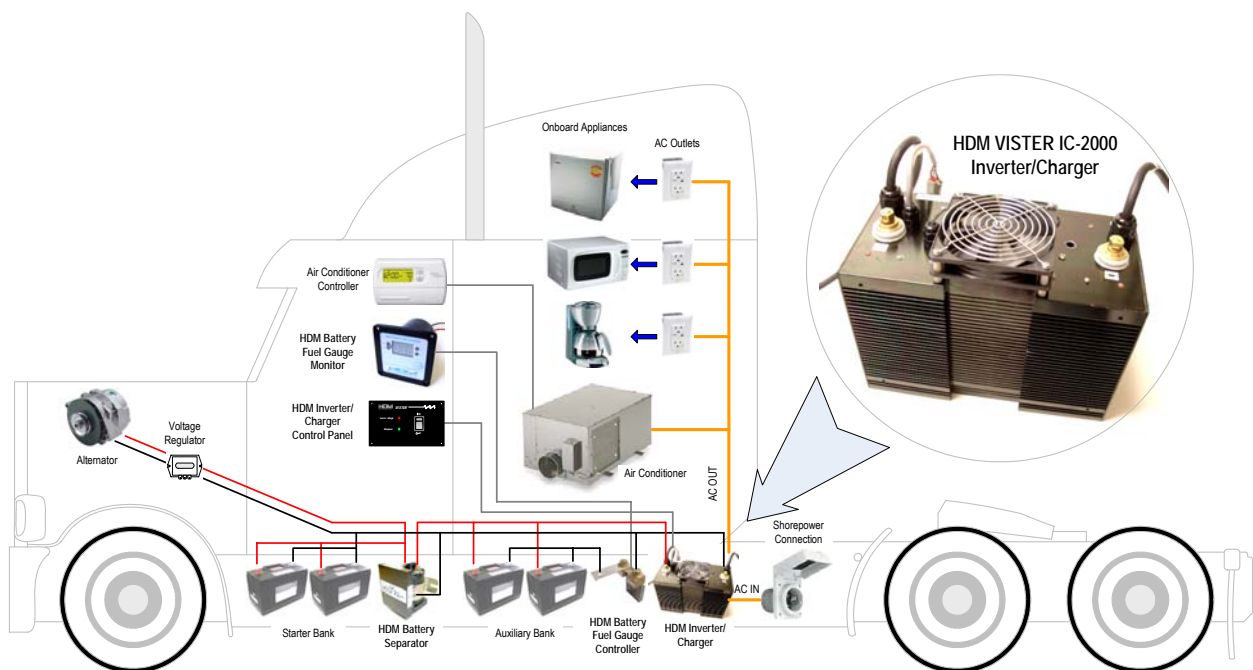


Figure B – VISTER IC-2000 Application Diagram

### INVERTER MODE DESCRIPTION

VISTER IC-2000 inverter provides 2000 watts of voltage and frequency-regulated AC power from a deep cycle battery bank. The output is a modified sine-wave and is compatible with virtually all consumer appliances. There is a low battery output shutdown circuit and high surge power available for starting electric motors. High efficiency ensures the longest possible battery life between recharges. The transfer switch allows the VISTER IC-2000 to be connected to an external AC source. Some of the external AC power is used to operate the battery charger; the rest is switched through the unit to the output.

## CHARGER MODE DESCRIPTION

VISTER IC-2000 battery charger incorporates a patented pulse charging technology to cleanly and rapidly charge lead acid and AGM deep cycle batteries. Battery charging is accomplished in 4 automatic stages: Bulk Charge, Absorptive Charge, Equalization Charge, and Float Charge. Alternating positive and negative pulses ensure that the plates accept the maximum charge to extend battery life and maximize battery capacity. The microprocessor-controlled VISTER IC-2000 allows the unit to be left on, and minimal attention or maintenance is required.

## II. MAIN FUNCTIONS

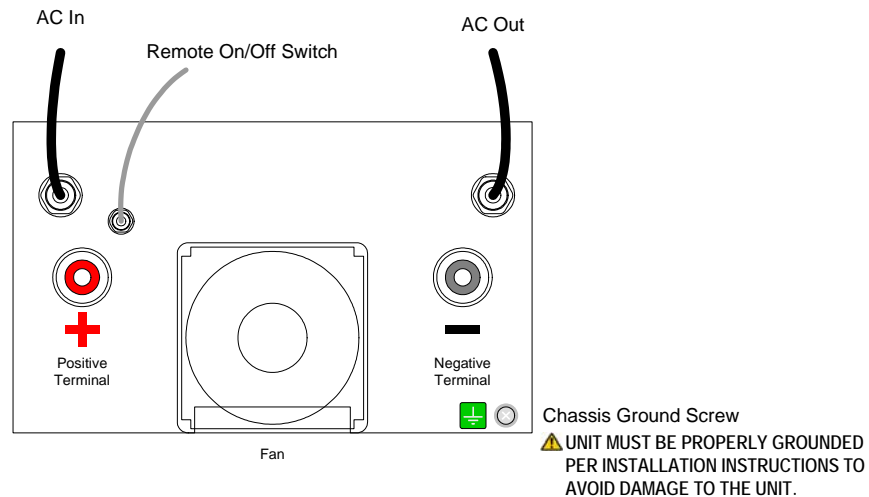


Figure C – Top View of VISTER IC-2000

### FAN

There is an exterior mounted fan to dissipate excess heat produced by VISTER IC-2000 inverter/charger. Do not obstruct: allow at least 1 inch above the inverter/charger for adequate airflow.

### DC POWER TERMINALS

There are two 3/8-16 power stud posts for DC connections, one positive and one negative.

### AC IN/OUT AND REMOTE CABLES

AC IN, AC OUT, and Remote On/Off Switch cables originate from three openings on the top of the inverter/charger. AC IN cable has a three-blade male plug, while the AC OUT cable has a three-blade female receptacle. AC IN cable will allow the use of shorepower for operating electronic equipment and appliances and for charging the battery. AC OUT cable will connect to electronic devices to be run on either shorepower or on the batteries.

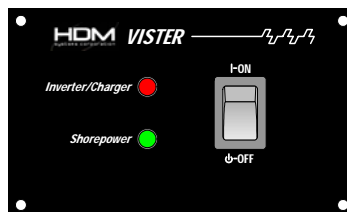


Figure D – Remote On/Off Switch Panel

## ON/OFF SWITCH

On/off switch allows you to turn on or off the VISTER IC-2000 inverter/charger.

## INVERTER/CHARGER INDICATOR (LED1)


Inverter/charger LED Indicator displays GREEN when the inverter is on. Inverter/charger LED displays RED when the inverter is off, charger is on and shorepower is being used.


## SHOREPOWER (SP) INDICATOR (LED2)


When the shorepower is connected, the Shorepower LED Indicator will be GREEN. When the inverter is on, the Shorepower LED Indicator displays no color.

Please refer to the table in section IV for more detailed explanation of operating procedures and LED Indicators.

## III. INSTALLATION

 **Warning:** Operation of the VISTER IC-2000 inverter/charger without a proper ground connection may result in an electrical safety hazard.

 **Warning:** To reduce the risk of electrical shock, make sure the remote switch is in the off position and disconnect both DC (battery) and AC (shorepower) power from the unit before performing electrical work on the system.

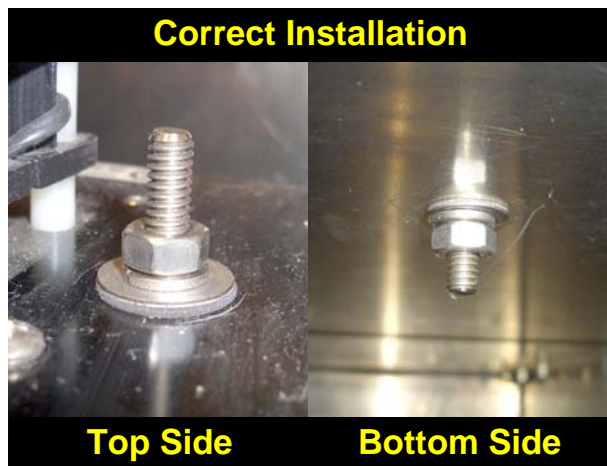
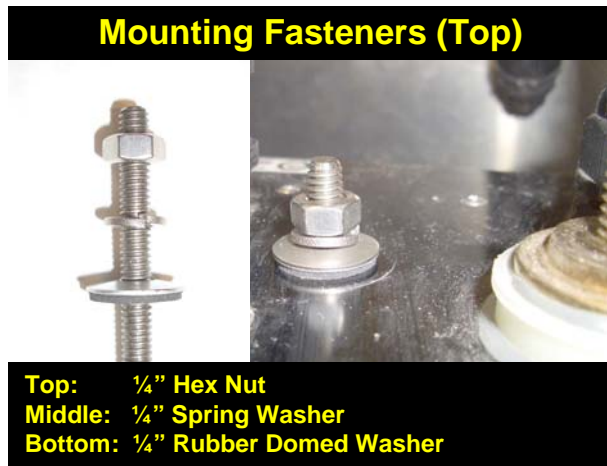
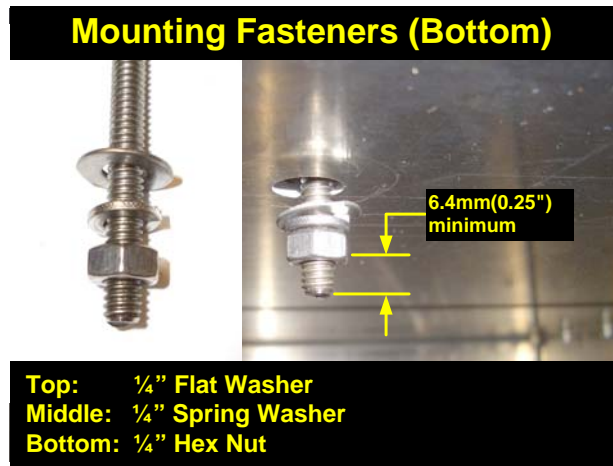
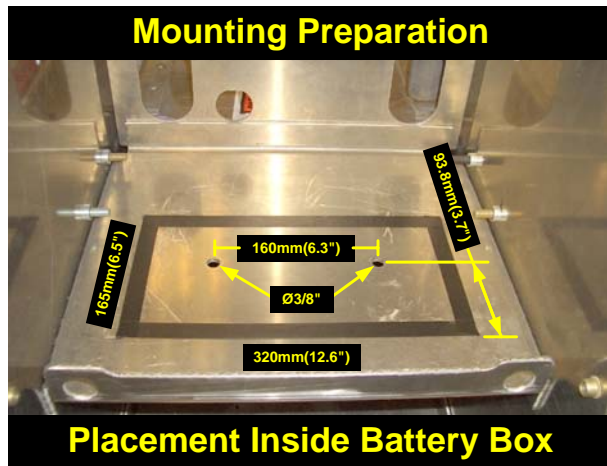
 **Note:** Always connect VISTER IC-2000 to the battery first. This will allow the unit to initialize properly.

### INSTALLATION LOCATION

VISTER IC-2000 inverter/charger should be installed in a location that meets the following requirements:

- ♦ Dry - VISTER IC-2000 is waterproof. Whenever possible, it is best to install the inverter/charger in a dry location.
- ♦ Cool - Ambient air temperature should be between 0°C (32°F) and +50°C (122°F), the cooler the better.
- ♦ Ventilated - Allow at least one inch of clearance around the inverter/charger for adequate airflow.
- ♦ Distance from batteries - Avoid excessive cable lengths. Use the recommended wire lengths and sizes.

VISTER IC-2000 INVERTER/CHARGER INSTALLATION PROCEDURE



## CONNECTIONS

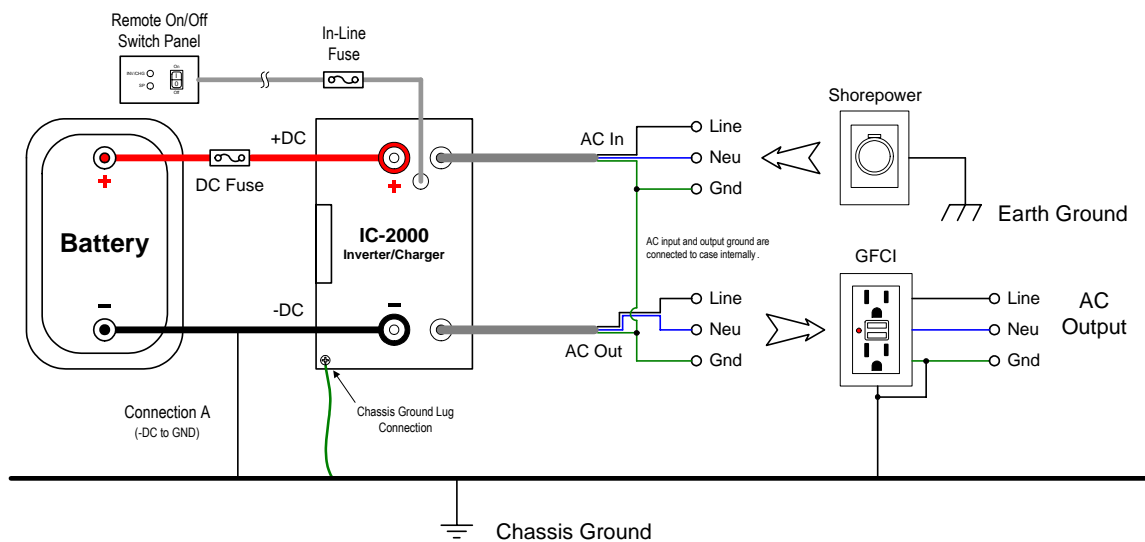


Figure E – System Grounding And Connection Diagram

## BATTERIES

To prepare the battery cables, press on the cable tabs or shoes, if necessary. Connect the RED cable to the battery's positive fuse or circuit breaker. Connect the BLACK cable to the battery's negative terminal. Take precaution when connecting the second cable to the battery, in case a spark is produced.

Cables should be as short as possible, ideally, less than 10 feet, and large enough to handle the required current, in accordance with the electrical codes or regulations applicable to your installation. Cables that are not an adequate gauge (too narrow) or are too long will cause decreased inverter/charger performance such as poor surge capability and frequent low input voltage warnings and shutdowns. These low input voltage warnings are due to DC voltage drops across the cables from the inverter/charger to the batteries. The longer and more narrow the cables, the greater the voltage drop.

## AC OUTPUT

AC Output has a three-blade receptacle and requires the use of a 12 AWG wire between VISTER IC-2000 and the control panel aboard your vehicle or vessel.

## AC INPUT

AC Input has a three-blade plug. Connect this plug to your shorepower source for battery charge function with Shorepower Bypass to the AC Out Receptacle.

## SYSTEM GROUNDING

Grounding connection "A" (Figure F) can be floating or connected to chassis ground. AC input must be from a 20A<sub>AC</sub> protected source (shorepower) with a grounding conductor. Use of GFCI (Ground Fault Circuit Interrupter) must be employed at the AC output connection. Not complying with the recommended grounding configurations will damage the VISTER IC-2000 inverter/charger and/or void product warranty.

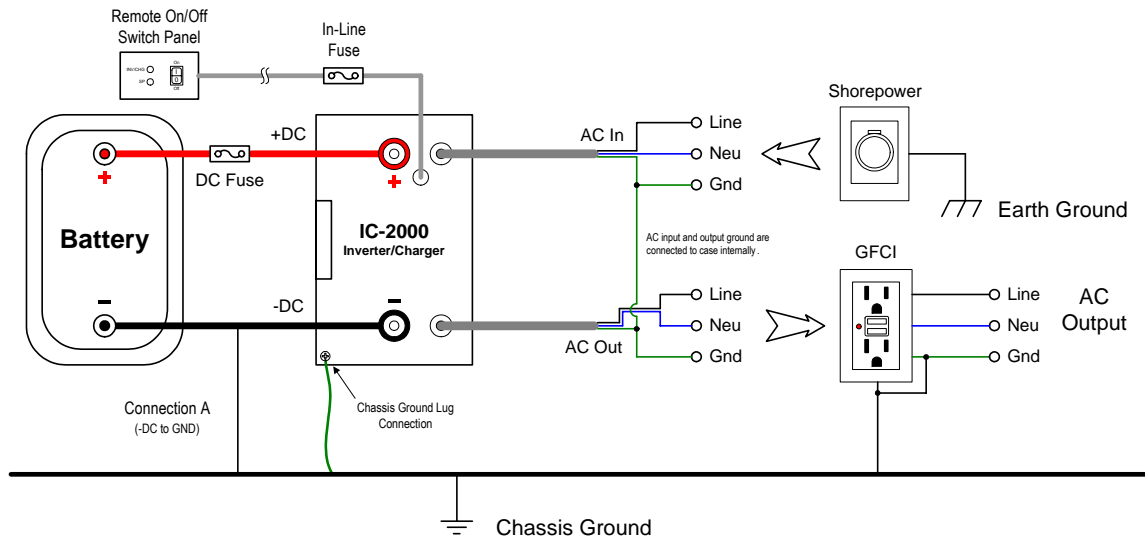


Figure F – System Grounding Configuration

**⚠ Caution:** VISTER IC-2000 is a non-isolated modified sine-wave inverter. Connecting (-) Negative DC and AC Output Neutral to Chassis Ground simultaneously will cause internal short circuit and damage the inverter.

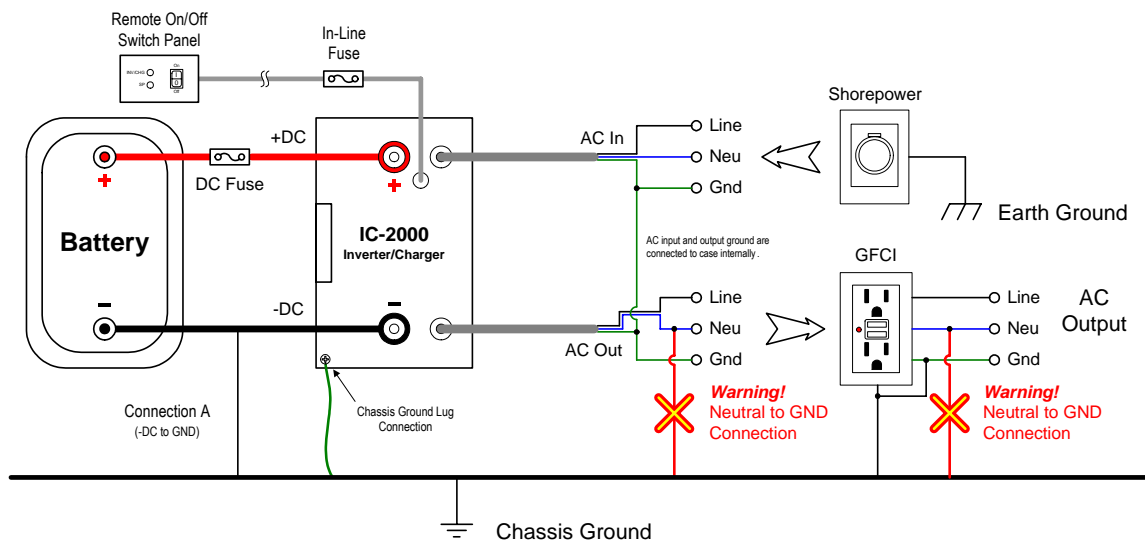


















Figure G – Incorrect System Grounding Configuration















## IV. OPERATION

**⚠ Warning:** On/off switch turns the control circuit in the VISTER IC-2000 inverter/charger on or off. It does not disconnect power from the inverter/charger.

### INVERTER MODE OPERATING CONDITIONS AND LED STATUS INDICATORS

On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Solid Green	Condition	Note
ON	OFF	ON	OFF	 SP	"Blank"	Ext charger present ( $V_{in} > 13(\pm 0.4)V_{DC}$ or voltage increase within 10 sec interval) or No overvoltage, no low voltage, no overloading, no over temperature	Inverter normal
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Blinking Green (0.5sec ON; 4.5sec OFF)	Condition	Note
ON	OFF	Sleep Mode (Input Low Voltage)	OFF	 SP	"Blank"	Ext charger not present ( $V_{in} < 13(\pm 0.4)V_{DC}$ or no voltage increase detected within 10 sec interval) and AC load current $< 0.3(\pm 0.2)A_{AC}$ for $> 6(\pm 0.5)$ hour or $V_{in} < 10.5(\pm 0.4)V_{DC}$ for 2 sec (input low voltage condition)	<u>Input Low Voltage Auto-Recovery</u> Inverter will auto-restart if $V_{in} > 13(\pm 0.4)V_{DC}$ or voltage increase within 10 sec interval Manual cycling of switch OFF-ON will restart inverter when input voltage is within operating limits LED1 will return to solid GREEN
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Intermittent Blinking Green 3x (0.2s ON/OFF); 4.5s OFF	Condition	Note
ON	OFF	Input Low Voltage Warning	OFF	 SP	"Blank"	$V_{in} < 9(\pm 0.4)V_{DC}$	(See <u>Input Low Voltage Auto-Recovery</u> )
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Blinking Green (0.5sec ON; 0.5sec OFF)	Condition	Note
ON	OFF	Input OVP	OFF	 SP	"Blank"	$V_{in} > 15.5(\pm 0.4)V_{DC}$	<u>Input Overvoltage Auto-Recovery</u> After 5 sec, if input $< 15.5(\pm 0.4)V_{DC}$ , inverter will auto-restart Manual cycling of switch OFF-ON will restart inverter when input voltage is within operating limits LED1 will return to solid GREEN
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Solid Orange	Condition	Note
ON	OFF	Overload; SCP; OVP	OFF	 SP	"Blank"	Output overload or output short circuit or output overvoltage	Requires manual restart of IC-2000
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	"Blank"	Condition	Note
ON	OFF	Over Temp	OFF	 SP	"Blank"	$T_{INV-Thermistor1} \geq +75(\pm 5)^{\circ}C$ typ	Inverter will turn OFF; fan will be ON <u>Over Temperature Auto-Recovery</u> Inverter will auto-restart with $45^{\circ}C$ hysteresis Manual cycling of switch OFF-ON will restart inverter when temperature is within operating limits LED1 will return to solid GREEN
On/Off Switch	BATTERY		CHARGER	 INV /CHR	"Blank"	Condition	Note
ON	DISCONNECT					 SP	"Blank"
On/Off Switch			CHARGER	 INV /CHR	"Blank"	Condition	Note
OFF						 SP	"Blank"

## CHARGER MODE OPERATING CONDITIONS AND LED STATUS INDICATORS


On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Solid Red	Condition	Note
ON	ON	OFF	ON	 SP	Solid Green	No overloading, no overvoltage, no over temperature	Charger Normal with Shorepower Bypass
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Solid Red	Condition	Note
ON	ON	OFF	Thermally Derated Charge	 SP	Solid Green	$T_{CHG-Thermistor} \geq +75(\pm 15\%)^{\circ}C$ typ	Thermally derated charge Shorepower Bypass is ON
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Solid Red	Condition	Note
ON	ON	OFF	Overload; SCP	 SP	Solid Green	Output overload or output short circuit	Charger goes into Hiccup Mode Shorepower Bypass is ON Charger will auto-recover or manual cycling of switch OFF-ON will restart charger when conditions are within operating limits
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Blinking Red/Orange (4sec RED; 1sec ORANGE)	Condition	Note
ON	ON	OFF	Low Voltage Timed Charge	 SP	Solid Green	Charge battery with voltage $>5V_{DC}$ and $<10(\pm 0.4)V_{DC}$ for $0.5(\pm 0.1)hr$	Low Voltage Timed Charging Charger ON Shorepower Bypass is ON
On/Off Switch	SHORE POWER	INVERTER	CHARGER	 INV /CHR	Blinking Red/Orange (0.5sec RED; 0.5sec ORANGE)	Condition	Note
ON	ON	OFF	Low Voltage Auto-Stop	 SP	Solid Green	$<9(\pm 0.4)V_{DC}$ after $0.5(\pm 0.1)hr$	Low Voltage Auto-Stop Charger stopped Shorepower Bypass is ON Requires manual restart of IC-2000
On/Off Switch	BATTERY			 INV /CHR	"Blank"	Condition	Note
ON	DISCONNECT			 SP	"Blank"	IC-2000 is disconnected from battery	CHG Mode: charger OFF and no SP Bypass Turn switch OFF before reconnecting IC-2000 to the battery. Turn switch ON to restart the charger and activate SP Bypass.
On/Off Switch				 INV /CHR	"Blank"	Condition	Note
OFF				 SP	"Blank"	Switch is in OFF position	IC-2000 will be in OFF-state

## V. CIRCUIT PROTECTION

### FUSING

VISTER IC-2000 inverter/charger has no internal fuse. External fuses for on/off circuit and DC input must always be employed. An ATO or ATC  $3A_{DC}$  with voltage rating of  $32V_{DC}$  fuse or equivalent must be used at the remote on/off circuit. A  $250A_{DC}$  fuse with voltage rating  $32V_{DC}$  or equivalent must be used to meet product safety requirements. AC Input must be from a  $20A_{AC}$  protected source (shorepower) with a grounding conductor. This will limit the AC current draw in the event of the VISTER IC-2000 internal charger and the SP Bypass are exceeding the maximum rated operating current.

### GFCI

 **Warning:** Risk of electric shock. Use only Hubbell GFBF20GYL or equivalent ground-fault circuit-interrupter receptacle. Other types may fail to operate properly when connected to this unit.

### INVERTER

#### POWER LIMITING

VISTER IC-2000 inverter has a power limiting circuit to protect unit during over current conditions. When output current exceeds the maximum power limit threshold, unit will go into shutdown mode and manual restart of the VISTER IC-2000 is required.

## HIGH TEMPERATURE PROTECTION

When the internal thermistor ( $T_{INV-Thermistor1}$ ) senses the internal temperature higher than  $+75(\pm 5)^{\circ}\text{C}$ , inverter will auto-shutdown to prevent VISTER IC-2000 from overheating while the external fan remains on. VISTER IC-2000 will auto-recover when temperature drops with the assisted cooling of the external fan (Note 1).

## INPUT LOW VOLTAGE PROTECTION

In the event of battery drain when no external charging current is present (Note 2), inverter will automatically turn off and goes into Sleep Mode to prevent batteries from being over drained and cause permanent damage to the batteries. Inverter will auto-restart when external charging is present or manual cycling of the switch off-on will restart the inverter.

## INPUT OVERVOLTAGE PROTECTION

VISTER IC-2000 inverter is equipped with input overvoltage protection to shutdown the unit when high DC voltage  $>15.5(\pm 0.4)V_{DC}$  is detected from the batteries or any external charging source. The auto-recovery feature will restart the inverter once the voltage reaches within the safe operating levels.

## SLEEP MODE

Function of the Sleep Mode is to conserve the battery energy when inverter is not in use. The internal self-timer will activate when low or no AC output current is detected. Once the preset time is reached with no AC load and/or external charger present, inverter will go into Sleep Mode. Inverter will auto-restart when external charging is present or manual cycling of the switch off-on will restart the inverter.

*(See also Input Low Voltage Protection)*

## OUTPUT SHORT CIRCUIT PROTECTION

VISTER IC-2000 inverter is protected from output circuit conditions from any defective electronic and electrical equipment connected to the AC output. Unit will immediately shutdown with solid ORANGE warning signal shown at the LED1 indicator. Defective equipment must be disconnected and manual cycling of the switch is required to restart inverter.

## OUTPUT OVERVOLTAGE PROTECTION

VISTER IC-2000 has an output overvoltage detection circuit that shutdowns the inverter when output voltage exceeds the rated voltage limits to prevent high AC voltages being applied to the electronic and electrical equipment in the system (Note 3).

Note 1:  $45^{\circ}\text{C}$  hysteresis of  $T_{INV-Thermistor1}$  for auto-recovery of the inverter.

Note 2: External charger and/or alternator.

Note 3: To determine if AC output exceeds rated limits and triggers output overvoltage protection, restart the inverter without any AC load and measure the AC output voltage. If so, contact factory for service.

## INPUT REVERSE POLARITY PROTECTION

An external DC fuse must be used to protect the VISTER IC-2000 and the electrical system. Follow the recommended connection sequence for safe installation of the VISTER IC-2000 inverter/charger. Always connect the battery to DC fuse first before connecting to VISTER IC-2000.

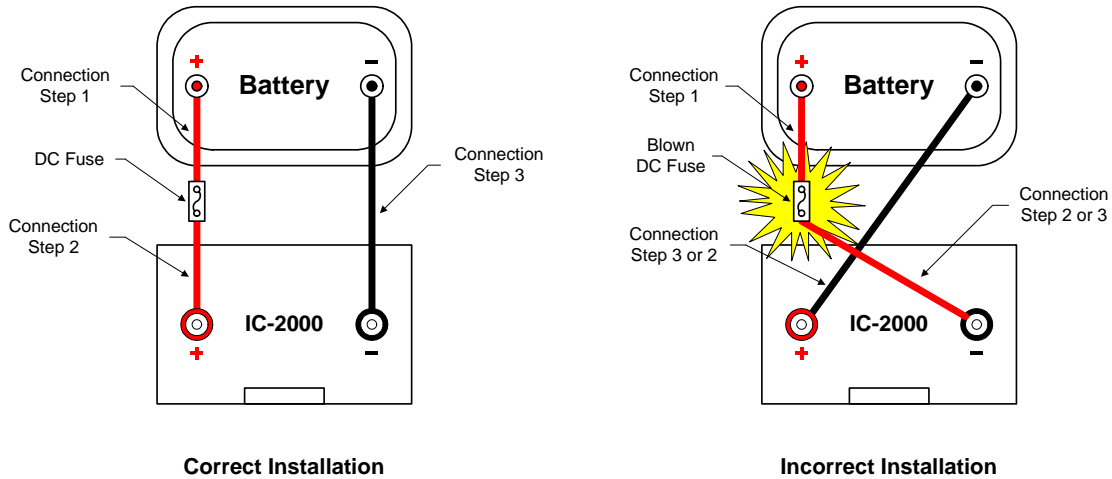


Figure H – DC Connection Diagram

## CHARGER

### AC INPUT SURGE PROTECTION

VISTER IC-2000 has a built-in AC input surge protection circuit that protects both the internal charger and the AC Bypass to the electrical system. AC Input must be from a 20A<sub>AC</sub> protected source (shorepower) with a grounding conductor.

### DC OUTPUT OVERVOLTAGE PROTECTION

While batteries are being charge by the internal charger, if battery voltage overshoots  $>15.1(\pm 0.4)V_{DC}$ , charger will stop to prevent batteries from being over charged. Charger will auto-restart when batteries voltage is  $<14(\pm 0.4)V_{DC}$ .

### DC OUTPUT SHORT CIRCUIT PROTECTION

Charger is protected by the external DC fuse and short circuit protection circuit when exposed to short circuit conditions at the DC output terminals. Charger will go into hiccup mode (pulsating current) and auto-recovers when the short circuit is removed.

### DC OUTPUT OVERLOAD PROTECTION

Overload protection circuit protects charger from overloading conditions where the system is drawing more current than the maximum rated charging current. Charger will go into hiccup mode (pulsating current) and auto-recovers when conditions are within operating limits.

### TEMPERATURE DERATED CHARGE

When the internal charger thermistor ( $T_{CHG-Thermistor}$ ) senses internal temperature higher than  $+75(\pm 15\%)^{\circ}C$ , the charger will derate the charging current to prevent charger from overheating. Charger will resume rated power when temperature reduces with the continuous cooling of the external fan (Note 4).

Note 4: See charger specification for fan operation.

## DC LOW VOLTAGE WITH TIMED CHARGING

DC low voltage with timed charging feature is used in attempt to recharge a drained battery or battery bank. Charger will attempt to charge the battery between the voltage of  $5(\pm 0.4)V_{DC}$  to  $10(\pm 0.4)V_{DC}$  for  $0.5(\pm 0.1)$ hr. If battery voltage remains  $<9(\pm 0.4)V_{DC}$  after the preset charging time, charger will stop to prevent battery from overheating due to shorted plates (Note 5). Manual cycling of switch is required to restart charger.

## VI. POWER OUTPUT OPERATING LIMITS

VISTER IC-2000 inverter/charger will operate most AC loads within its power rating. When determining whether a microwave oven can be operated by the inverter, remember that the power commonly advertised for microwave ovens is the cooking power (the power delivered to the food), not the power actually consumed by the microwave. The microwave will consume 40% to 100% more than its advertised cooking power. Check the rating sticker on the back of the microwave to determine its actual power draw.

If you are operating several loads from the inverter, turn them on separately after the inverter has been turned on. This will ensure that the inverter does not have to deliver the starting currents for all the loads at once.

The inverter may not be able to start some motors even though their rated current draw is within the range of the inverter. If the motor refuses to start, observe the battery voltage indicator while trying to start the motor. If the battery voltage indicator drops below  $10.5V_{DC}$  while the inverter is attempting to start the motor, this may be why the motor will not start. Make sure that the battery connections are good and the battery is fully charged. If the connections are good and the battery is charged, but the voltage still drops below  $10.5V_{DC}$ , you may need to use a larger battery.

Note 5: Continuous charging of the low voltage batteries is not recommended. Battery with low DC voltage has symptom of shorted plate(s). Continuous charging will cause battery to overheat. Contact factory for battery replacement.

## VII. TROUBLESHOOTING

**⚠ Warning:** Never open or disassemble the inverter/charger, attempting to service the unit yourself. It may result in a risk of electrical shock or fire.

Problem and Symptoms	Possible Cause	Solution
Inverter is not operating.	Remote on/off switch is off.	Close remote on/off switch and wait 15 seconds for inverter to power up.
	Bad remote connection or wiring.	Check remote connection and wiring for loose connection or damage.
	Blown in-line fuse.	Check in-line fuse at the Remote connection. Replace fuse if necessary.
	Blown DC fuse.	Check DC fuse. Verify total loading is less than 2000W.
	Bad AC OUT connection or wiring.	Check AC OUT connection, wiring, and AC OUT receptacle for loose connection or damage.
	Unit overheating or overloading.	If external fan is on and INV (LED1) is "Blank", inverter has shutdown due to over temperature. This may occur due to excessive continuous loading or inadequate operating space. Check your AC loading. Verify total loading is less than 2000W. Relocate unit to a larger space if necessary.
	Low battery voltage.	Verify battery voltage. Unit will auto-shutdown when battery voltage is less than 10.5V <sub>DC</sub> . Charge battery if necessary.
		Check DC cables. Make sure DC cables meet length and size requirement. Long cable lengths or small cable size will have significant voltage drop across DC cables. Change to appropriate DC cables if necessary.
	High battery voltage.	Verify battery voltage. Unit will auto-shutdown when battery voltage is over 15.5V <sub>DC</sub> . Check charging system.
	Unit in Sleep Mode.	Low or no load for over 6 hours. Cycle remote on/off switch to restart inverter.
Short circuit condition.	Unit will auto-shutdown when detect short circuit at the AC output. Remove defective equipment and restart inverter by cycling remote on/off switch.	
Charger or AC Bypass is not operating.	Remote on/off switch is off.	Close remote on/off switch and wait 7 seconds for charger to power up and activate SP Bypass.
	Bad remote connection or wiring.	Check remote connection and wiring for loose connection or damage.
	Blown in-line fuse.	Check in-line fuse at the Remote connection. Replace fuse if necessary.
	Bad AC IN connection or wiring.	Unit may go into inverter mode when powered up. Check AC IN connection, wiring, AC SP (shorepower) connection, and circuit breaker.
	Tripped AC SP (shorepower) circuit breaker.	Unit may go into inverter mode when powered up. Verify total current consumption is less than 20A <sub>AC</sub> from the SP (shorepower) source. Charger may draw up to 8A <sub>AC</sub> leaving 12A <sub>AC</sub> for AC Bypass application.
	Bad AC OUT connection or wiring.	Check AC OUT connection, wiring, and AC OUT receptacle for loose connection or damage.
	Low battery voltage.	Charger will auto-stop if battery voltage is less than 9V <sub>DC</sub> after charging for half an hour. Check battery if necessary. Cycle remote on/off switch to restart charger.
		Check DC cables. Make sure DC cables meet length and size requirement. Long cable lengths or small cable size will have significant voltage drop across DC cables. Change to appropriate DC cables if necessary.
High battery voltage.	Charger will be in Standby mode when battery voltage is over 14V <sub>DC</sub> . Charger will auto-restart when battery voltage is less than 14V <sub>DC</sub> .	

Please refer to the table in section IV for more detailed explanation of operating procedures and diagnostic LED Indicators.

## VIII. MAINTENANCE

Minimal maintenance is required to keep the VISTER IC-2000 inverter/charger operating properly. Periodically, clean the exterior of the unit with a damp cloth to remove the accumulation of dust and dirt. Also, check the DC and AC connections. Inspect the mounting hardware. Tighten fasteners and/or connections if necessary.

## IX. SPECIFICATION

### INVERTER SPECIFICATION

Output Waveform	Modified Sine-Wave
Output Power	2000W Continuous
Output Power Limit	2900(±500)W
Output Surge Rating	6000(±500)W for 1 sec
Maximum Output Surge Current	54A <sub>AC</sub>
Output Voltage	120V <sub>AC</sub>
Output Voltage Regulation	100 ~ 130V <sub>AC</sub>
Output Overvoltage Shutdown	110 ~ 140% V <sub>OUT</sub>
Output Frequency	60(±4)Hz
Output Short Circuit Protection	Auto Shutdown (Note 6)
Input Voltage Range	10.5V <sub>DC</sub> ~ 15.5V <sub>DC</sub> (±0.4V <sub>DC</sub> )
Input Low Voltage Shutdown	< 10.5(±0.4)V <sub>DC</sub> for 2 sec
Input Low Voltage Auto-Recovery	(see Sleep Mode Auto-Recovery)
Input Overvoltage Shutdown	> 15.5(±0.4)V <sub>DC</sub>
Input Overvoltage Auto-Recovery	< 15.5(±0.4)V <sub>DC</sub> for 5 sec
High Temperature Shutdown	T <sub>INV-Thermistor1</sub> ≥ +75(±5)°C
High Temperature Auto-Recovery	45°C Hysteresis
Fan Operation	ON - T <sub>INV-Thermistor2</sub> > +45(±5)°C (Note 7) OFF - T <sub>INV-Thermistor2</sub> < +30(±15)°C
Input Reverse Polarity Protection	External Fuse
Efficiency	> 90%
Sleep Mode Function	External charger not present (V <sub>IN</sub> < 13(±0.4)V <sub>DC</sub> and no voltage increase within 10 sec interval) and AC load current < 0.3(±0.2)A <sub>AC</sub> for > 6(±0.5)hr or V <sub>IN</sub> < 10.5(±0.4)V <sub>DC</sub> for 2 sec (Input Low Voltage Condition)
Sleep Mode Auto-Recovery	External charger present (V <sub>in</sub> > 13(±0.4)V <sub>DC</sub> or voltage increase within 10 sec interval) (Note 6)

Specifications typical at 25°C unless otherwise stated and are subject to change without notice.

Note 6: Manual cycling of switch OFF-ON will restart the inverter.

Note 7: Fan will operate when T<sub>INV-Thermistor2</sub> > +45(±5)°C during Input Low Voltage, Input Overvoltage, or High Temperature conditions.

## CHARGER SPECIFICATION

Charging Method	4-Stage Pulse Charging Algorithm with Temperature Derated Charge for AGM batteries Bulk: Maximum charging current to battery. Duration depends on Ahr rating. Absorption: Constant absorption voltage to battery. Duration depends on Ahr rating. Equalization: $V_{max}$ is $14.8V_{DC}$ . Duration is 1 hour. Float: Constant float voltage of $13.5V_{DC}$ with load current on demand.
AC Input Voltage	100 ~ 130V <sub>AC</sub>
AC Input Frequency	54 ~ 66Hz
Minimum Battery Voltage	5V <sub>DC</sub>
Maximum Charger Input Current	8A <sub>AC</sub>
Maximum Charge Rate	40(±4)A <sub>DC</sub>
Efficiency	> 85%
Charge Voltage	5 ~ 14.8V <sub>DC</sub>
Low Voltage Timed Charging	Charge battery with voltage $<10(±0.4)V_{DC}$ for 0.5(±0.1)hr
Low Voltage Auto-Stop	$<9(±0.4)V_{DC}$ after 0.5(±0.1)hr (Note 8)
Standby Mode	$> 14(±0.4)V_{DC}$
Auto-Restart Mode	$< 14(±0.4)V_{DC}$
Overvoltage Protection	$> 15.1(±0.4)V_{DC}$
DC Output Short Circuit Protection	External Fuse; Hiccup with Auto-Recovery
Overload Auto Shutdown	Hiccup with Auto-Recovery
Temperature Derated Charge	$T_{CHG-Thermistor} ≥ +75(±15\%)^{\circ}C$
Fan Operation	ON – Charging; $T_{CHG-Thermistor} ≥ +43(±15\%)^{\circ}C$ during Float Mode OFF – Charge Complete
Current Limiting Range	40(±4)A <sub>DC</sub>
Auto Maintenance Mode	Float Charge @ $13.5(±0.4)V_{DC}$

## GENERAL SPECIFICATION

Maximum AC Input/Bypass Current	20A <sub>AC</sub> (Note 9)
Automatic Transfer Switch	20A <sub>AC</sub> maximum
Turn ON Time (Note 10)	INV Mode: 14(±5) sec CHG Mode/SP Bypass: 5(±4) sec
Transfer Time (Note 11)	INV Mode to CHG Mode/SP Bypass: 5(±4) sec CHG Mode/SP Bypass to INV Mode: 14(±5) sec
AC Input Surge Protection	4(±10%)kV (Note 12)
Isolation Voltage	1260V <sub>AC</sub> (AC <sub>IN</sub> -Case) 1260V <sub>AC</sub> (AC <sub>IN</sub> -DC <sub>OUT</sub> ) 500V <sub>AC</sub> (DC <sub>OUT</sub> -Case) Non-Isolated (DC <sub>IN</sub> -AC <sub>OUT</sub> )
System Grounding	(see Figure F - System Grounding Configuration)
Operating Temperature Range	-40 ~ +70°C (-40 ~ +158°F)
Storage Temperature Range	-40 ~ +95°C (-40 ~ +203°F)
Cooling Method	External Waterproof Fan (Note 13)
External Fuse and Breaker	On/Off Switch: ATO/ATC 3A <sub>DC</sub> 32V <sub>DC</sub> Fuse (required) DC Input: 250A <sub>DC</sub> Fuse (required) AC Input: "Must be from a 20A <sub>AC</sub> protected source (shorepower) with a grounding conductor"
MTBF Prediction	300,000 hrs (Note 14)
Safety	TUV (Note 15)

Note 8: If battery remains  $<9(±0.4)V_{DC}$  after being charged for 0.5(±0.1)hr, charger will stop. Manual cycling of switch off-on will restart the charger.

Note 9: AC Input/Bypass current is shared among the VISTER IC-2000 internal charger and bypass applications.

Note 10: Initial time to power up VISTER IC-2000 after switching remote switch to on position.

Note 11: Transfer time is the duration between mode transfer beginning when shorepower is applied or removed from the AC IN.

Note 12: VISTER IC-2000 meets IEC 61000-4-5 Level 4 requirement.

Note 13: Replaceable external waterproof fan (P/N: KIT-FAN0001).

Note 14: MTBF prediction is calculated using Bellcore TR-NWT-000332 method.

Note 15: Safety approved by TUV per UL 458:2006 requirements.

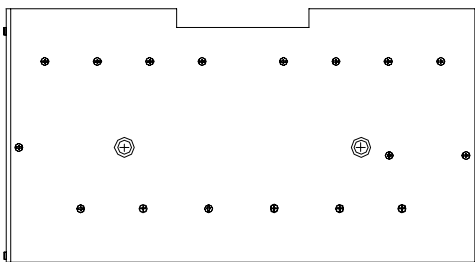
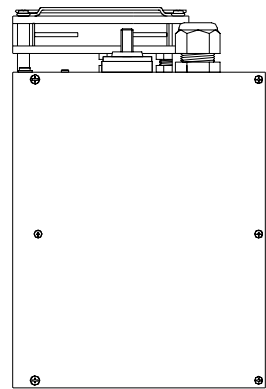
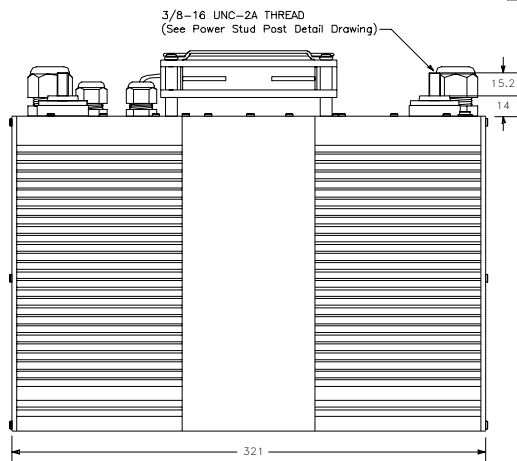
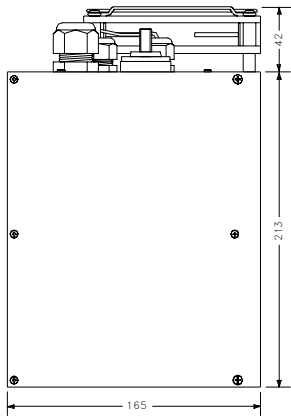
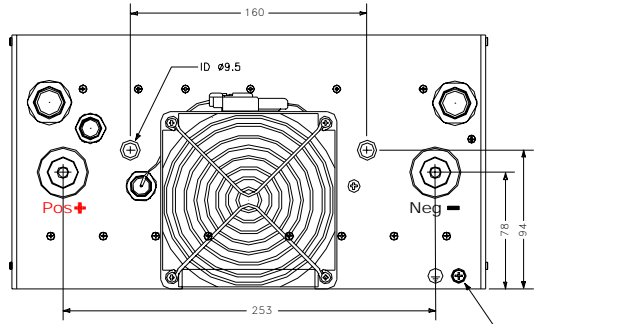
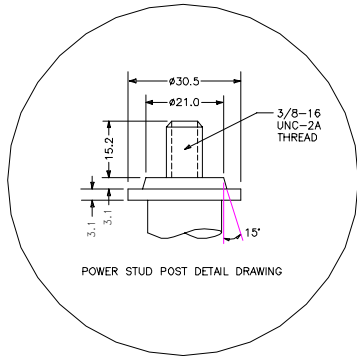
## PHYSICAL INFORMATION

Enclosure Description	Fully Enclosed Aluminum Case
Dimensions (LxWxH")	12.6 x 6.5 x 10" (320 x 165 x 258 mm)
Shipping Dimensions (LxWxH")	14.5 x 11 x 15" (368 x 280 x 381 mm)
Net Weight	28 lbs (12.7 kg)
Shipping Weight	30 lbs (13.6 kg)
Mounting Orientation	Vertical with Power Posts on top
Mounting Method	1/4" through-bolts from top or bottom with 30 in-lb fastening torque Recommend using rubber washers, flat or fender washers, and lock or spring washers during installation
Ventilation	Allow at least 1 inch above unit for adequate airflow

## EXTERNAL CONNECTORS / INTERFACE

AC Input Connection	20A 12AWG/3 Waterproof Cable
AC Output Connection	20A 12AWG/3 Waterproof Cable
DC Connection	3/8-16 UNC-2A Thread Brass Positive and Negative Power Posts with 120(±15%) in-lb fastening torque
Remote Control Connection	18AWG/6 Waterproof Connector

# MECHANICAL DIMENSIONS



## MECHANICAL TOLERANCES:

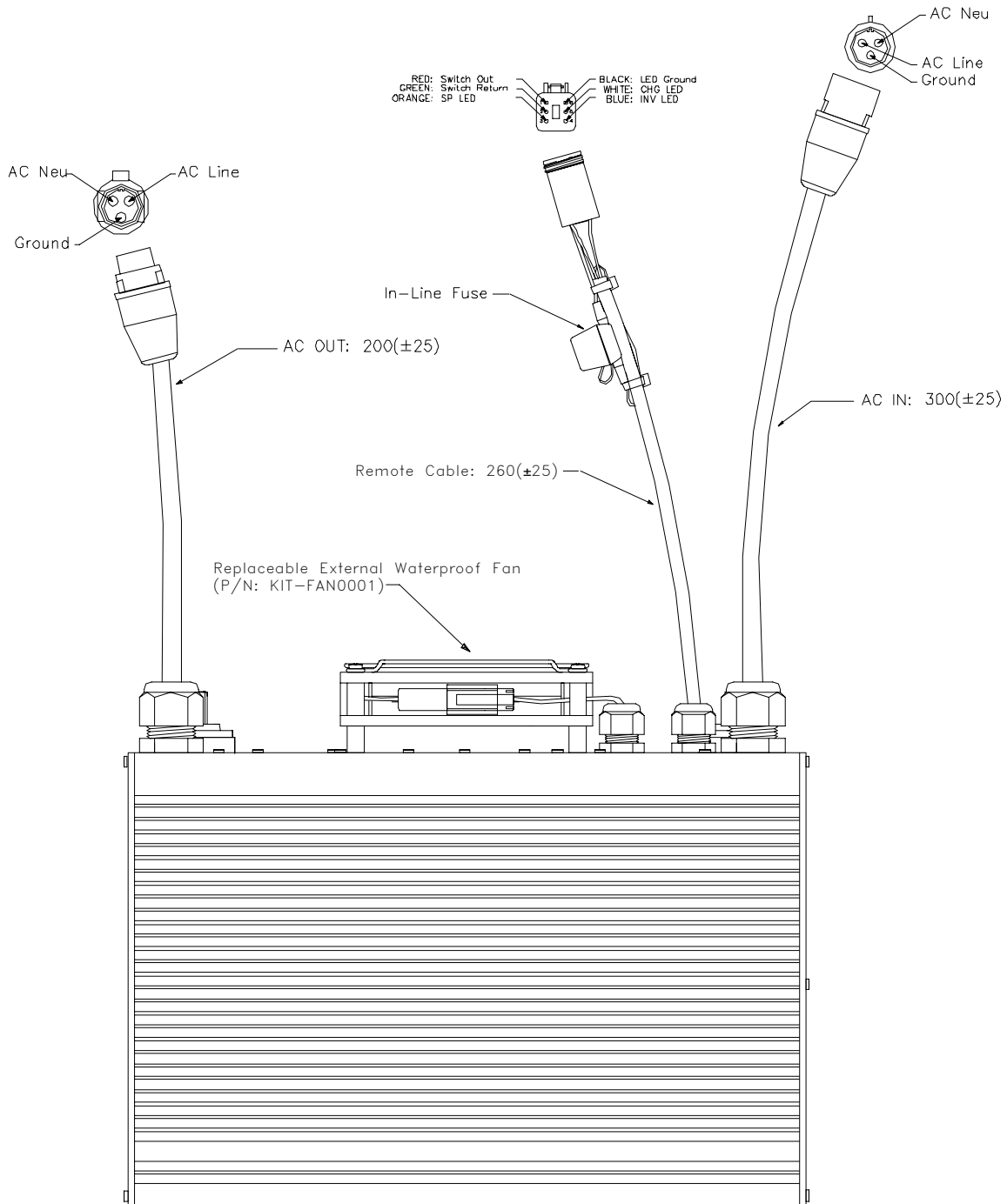
Dimensions in millimeters unless otherwise specified and subject change without notice.

X (±2)

X.X (±1)

Angle (±1°)

# EXTERNAL CONNECTORS / INTERFACE CABLE INFORMATION



## **X. WARRANTY**

Please do not remove the identification plate, which displays the model serial number. The warranty period for your HDM product is 1 year after purchase date.

HDM warrants this product against defects in material or workmanship to the original purchaser. No warranty will be provided on units that have not been paid for in full.

This warranty does not extend to products which have been opened, altered or repaired by persons other than those authorized by HDM, or to products which become defective due to acts of God, fire, sabotage, vandalism, contaminated fluids, negligence or failure to operate, house and maintain the product in accordance with the instructions provided in this manual. It is extremely important that the user strictly adhere to all installation instructions contained within this manual. Failure to do so will void your warranty. Except for the foregoing expressed warranty, HDM makes no warranty, expressed or implied, including but not limited to, the warranty of merchantability or fitness for a particular purpose.

HDM will repair or replace the defective product in accordance with its best judgment. For service under warranty, the buyer or installer must first contact HDM to obtain a Return Materials Authorization (RMA) number and shipping instructions before returning the product to the factory, at his or her expense. The user will need to provide proof of purchase for the HDM product. HDM will pay return freight charges, if the product is found to be defective, within the terms of the warranty. Repair or replacement of any unit does not extend the original warranty terms in any way.

This warranty does not cover repairs made necessary due to the product coming in contact with dirt, abrasives, moisture, rust, corrosion, varnish or other similar substance, or failure due to poor-quality or poorly conditioned batteries.

HDM reserves the right with some models to supply an accredited installer with replacement part. This may allow the unit to become operable much quicker. In this case, HDM is not responsible for any costs of the installer's time or related expenses incurred. Replacement parts are sent at HDM's discretion. HDM will in no way be held responsible for any losses incurred due to the malfunctioning or failure of a product. Suitably qualified personnel must carry out wiring. Failure to do so will void warranty. If you have any questions about this warranty, please contact HDM Systems Corporation at

500 Lincoln Street  
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Ph: 617.562.4054  
Fax: 617.562.4013  
Email: [Info@HDM-Sys.com](mailto:Info@HDM-Sys.com)  
Web: [www.HDM-Sys.com](http://www.HDM-Sys.com)